



TERMS AND CONDITIONS

1. We reserve the right to refuse any cat that, in our opinion, appears to be suffering from an infectious or contagious disease.
2. All cats must meet the vaccination and parasite control requirements prior to acceptance.
3. The owner agrees to disclose all information relating to the cats medical, dietary, and behavioural needs each time the cat boards.
4. All possible care and attention is given to every cat in our care however we do not accept any liability for illness, disease, accident or death of any cat.
5. During holiday periods we reserve the right to charge for the full period booked, should you choose to collect your cat early.
6. It is our policy to arrange veterinary advice/treatment at the owner's expense should it be considered necessary to do so, and to act upon the advice of the vet in ensuring the wellbeing of your cat at all times. A \$35 charge will apply per vet visit to cover our cattery assistant's time and vehicle costs.
7. If a cat in our care is suspected of having parasites (worms, fleas) present, these will be treated at the owner's expense to ensure the comfort of our guests and others in the cattery environment.
8. We do not accept un-neutered male cats over 8 months of age.
9. Your authority must be given to release your cat to another party.
10. Payment is required in full on departure.
11. You consent to images of your cat being used in various forms of marketing and promotion, including digital and social media of The Pet Centre and The Sanctuary Boarding Cattery.
12. Booking your cat in to The Sanctuary Boarding Cattery is taken as a full understanding of these terms and conditions.